

MEETING:	Chair JOSC
DATE:	28 th Feb 2017
SUBJECT:	: NE Diabetic Eye Screening Programme Screening Engagement process site and screening site review.
AUTHOR:	Audrey Howarth Screening and Immunisation Manager / Graham Wardman Consultant Screening and Immunisation Lead Greater Manchester Health & Social Care Partnership, Mr Hashmi Clinical Lead NE DESP

1.0 Introduction

In September 2015 following patient and public engagement including the JOSC, NHS England agreed to the North East Diabetic Eye Screening(DESP) changing it's screening site locations to 12. It was agreed at the JOSC in October 2015 that a follow up paper be presented to the JOSC 12 months after implementation to report on the outcomes. This is the purpose of this paper

Summary:

2.0 Background

The aim of the National Diabetic Eye Screening Programme (DESP) is to reduce one of the complications of diabetes. Diabetic eye screening is one of several regular assessments which people with diabetes should have. This is currently offered every 12 months to all patients. Greater Manchester Health & Social Care Partnership is responsible for commissioning the service and this is provided by the Pennine Acute Hospital Trust - (North East Diabetic Eye Screening Programme (NE DESP)) covering Bury, Heywood Middleton and Rochdale (HMR) and Oldham CCG populations .

Patient and Public Engagement was undertaken in the summer of 2015 and following the review it was agreed to increase the number of sites available to 12 , 6 static sites which would screen all the year and 6 sites which would use the new additional camera purchased by Pennine Acute Trust to offer screening at the locations agreed, during a 12 month cycle.

1.1 Diabetic Eye screening Sites

The NEMDESP provides screening from 6 fixed sites these are:

- Rochdale Infirmary
- Croft Shifa Health Centre
- Oldham Integrated Care Centre
- Royton Health and Wellbeing Centre
- Moorgate Centre
- Radcliffe Primary Centre

The service is rotating the new camera to sites based in the following locations:

Heywood, Middleton, Failsworth, Glodwick, Uppermill/Saddleworth area and Prestwich.

Implementation began in early November 2015

2.3 Improved Outcomes

The table below shows the percentage Uptake rate by CCG/LA areas before the change (November 2014 to October 2015) and after the change (Nov 2015 to October 2016)

CCG Area	Percentage Uptake 01.11.14 – 31.10.15	Percentage Uptake 01.11.15 – 31.10.16
HMR	76.9	81.1
Bury	77.8	78.6
Oldham	75.4	77.2

All CCGs/LA have shown an increase in the number of diabetic patients taking up the screening offer, HMR has seen the greatest improvement.

2.0 Additional work undertaken by NE DESP to further increase screening uptake:

In addition to the increase in screening locations, the NE DESP has undertaken a series of targeted work over the past 12 months, this was to raise awareness of the importance of screening and to increase screening uptake. This will continue:

- Targeted letters to patients who have not attended for screening in the last 3 years
- GP information packs to educate practice teams and help establish a joint approach with NE DESP to encourage attendance for the screening offer
- NE DESP staff attendance at Patient Participation Groups/ Patient Forums/ Diabetes Support Groups to discuss Diabetic Eye Screening and raise awareness of the importance of screening
- A list of patients that have not attended their last 3 appointments has been provided to all GP surgeries for them to encourage attendance when the patient visits the surgery and during annual diabetes check- up.

- Key links have been established with the local Diabetes UK network and NE DESP as part of the wider CCG Diabetes network ,to raise awareness of and encourage screening uptake
- Patient surveys are being carried out at all sites (since September 2016) to help understand where further improvements are required.
- Staff continue to monitor and report patient comments and reasons why appointments are cancelled to help inform and shape any new working arrangements as part of service improvement plans. An example of this is the introduction of appointment reminder systems - this followed feedback from staff that many patients reported that the main reason for not attending a clinic appointment is forgetting their appointment date/time.

3.0 Conclusion

The JOSOC requested an update and the outcomes of the 12 months screening offer to the diabetic population provided by the NE DESP following the change of screening sites. Since the revised screening sites were implemented, the paper shows there has been an improvement in uptake. The programme has a service development action plan to continue to improve uptake and access to screening and this will continue to be monitored through the Greater Manchester Health & Social Care Partnership and NE DES programme board.

4.0 Recommendation

The JOSOC is asked to note this report.